#TipsTricksTemplates:

Using Social Media & Marketing to Tell Your Coalition's Story



Learning Objectives

- Understand social media platforms, identify ideas/resources to produce creative and engaging content, and be able to create and implement social media plans.
- Identify effective marketing strategies and tools and create realistic marketing plans.
- Recognize opportunities and tactics to successfully implement a marketing plan.



Social Media Platforms

(Channels)

Social networking (Facebook, LinkedIn, Google+)

Microblogging (Twitter, Tumblr)

Photo sharing (Instagram, Snapchat, Pinterest)

Video sharing (YouTube, Facebook Live, Periscope, Vimeo)







Social Media Channels Explained

BY: THE-PIXEL.COM

EACH SOCIAL MEDIA PLATFORM IS DIFFERENT





Pinterest
HERE'S A DONUT
RECIPE



Instagram
HERE'S A PHOTO
OF MY DONUT



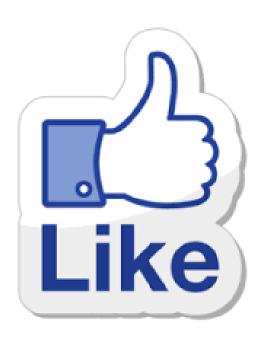
MY SKILLS INCLUDE DONUT EATING



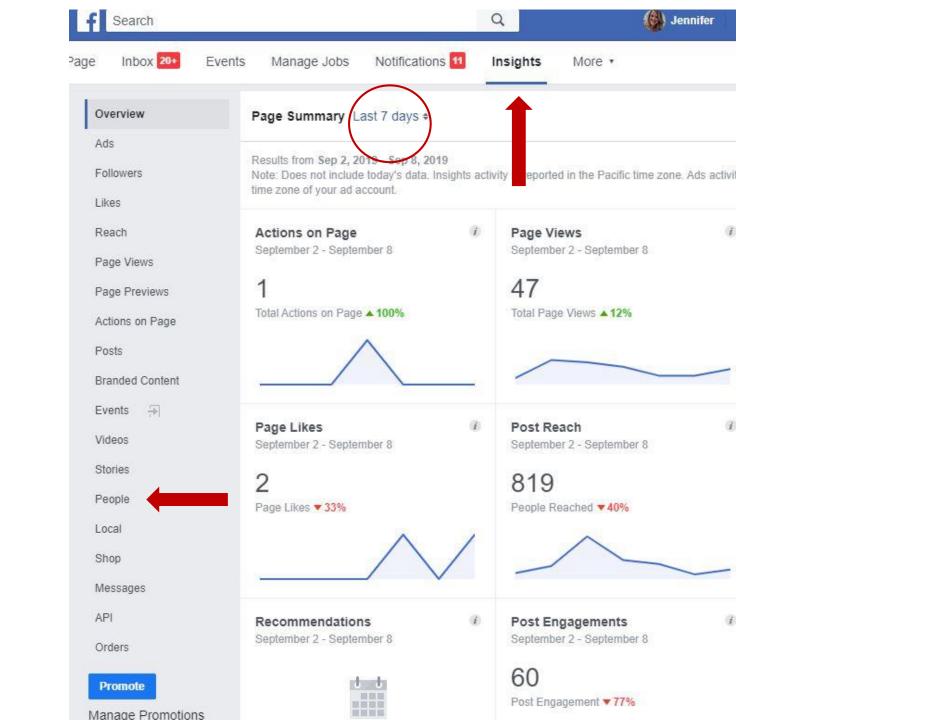
Google+
I'M A GOOGLE EMPLOYEE
WHO EATS DONUTS







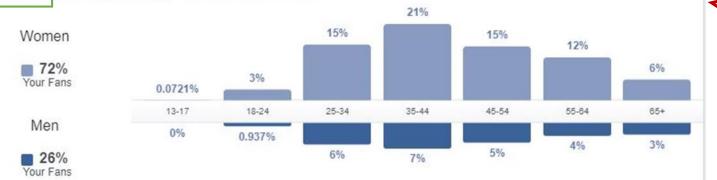
Person who has chosen to attach their name to your Page as a FAN



Your Fans Your Followers People Reached

People Engaged

Aggregated demographic data about the people who like your Page based on the age and gender information they provide in their user profiles. This number is an estimate.



Total = 1,335 Female (35-44) 21%

Country	Your Fans	City	Your Fans	Language	Your Fans
United States of America	1,335	Cincinnati, OH	528	English (US)	1,342
India	5	Columbus, OH	24	English (UK)	27
Canada	4	Hamilt	21	French (France)	3
United Kingdom	3	Covin Cincinnati 52	28 9	Spanish	3
Philippines	3	Dayton,	17	Traditional Chinese (Ta	2
Germany	2	Lawrenceburg, IN		Spanish (Spain)	2
Saudi Arabia	2	Florence, KY		Arabic	2
Sudan	2	Independence, KY		Russian	1
Ghana	2	Middletown, OH		Romanian	1
Malaysia	2	Mason, OH	13	Portuguese (Brazil)	1

See More

English 1,342

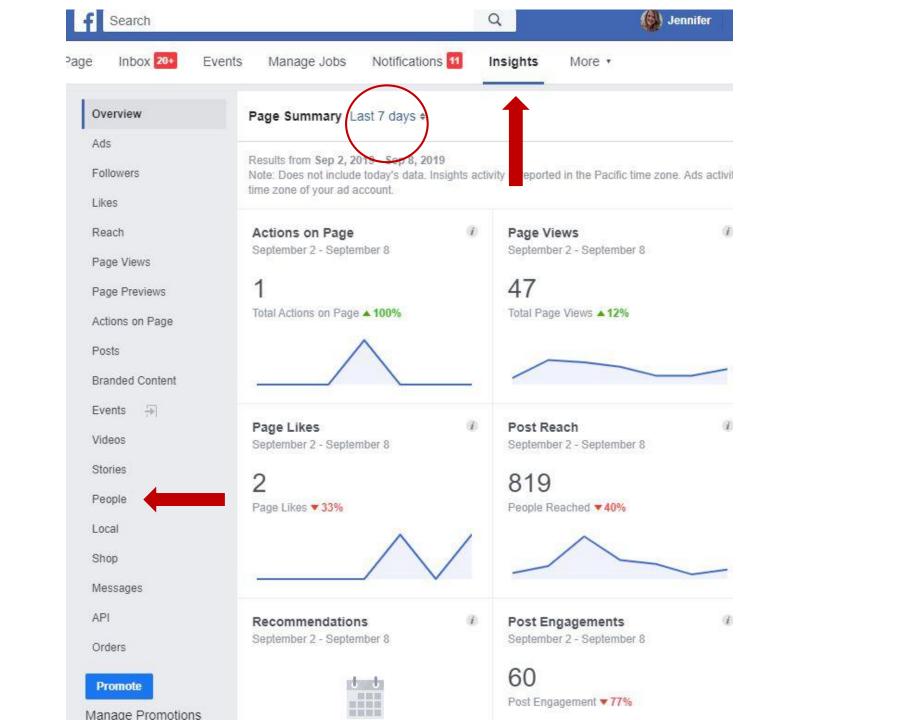




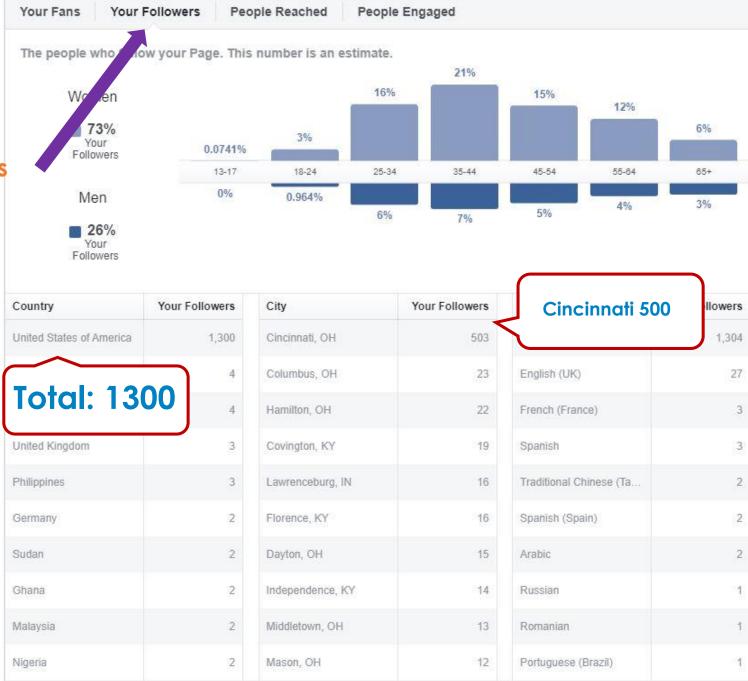
Person who has chosen to receive updates that you post in their news feed *(subject to the Facebook algorithm)

Likes are good but followers are better.

Likes increase numbers but **followers** mean content consumption (reach & engagement)



Your Content Their News Feed

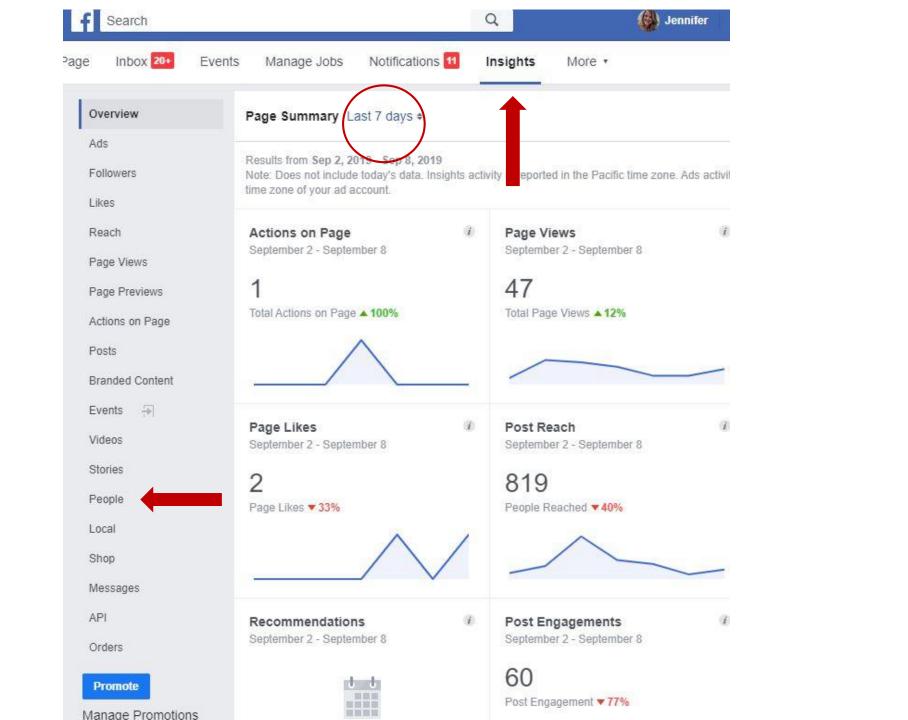


Engaged Users

Number of individuals who have clicked anywhere on one of your Facebook <u>posts</u>.

Engaged User: **Likes** your page; **Follows** your page, or just **sees your posts** and does one or more of the following:

- ✓ Likes your post
- ✓ Comments on your post
- ✓ Shares your post
- ✓ Watches a video in your post
- ✓ Responds to a question in your post
- ✓ Responds to an event promoted in your post (Interested, Going)
- ✓ Follows a hyperlink in your post



Your Fans Your Followers People Reached People Engaged Got Involved! - Last 7 days The number of People Talking About the Page by user age and gender. This number is an estimate. 22% 21% 20% Women 12% 8% **85**% People Engaged 2% 0% 13-17 18-24 25-34 35-44 45-54 55-64 65+ 0% 0.885% 0.885% Men 2% 2% 4% 4% **13**% People Engaged Country People Engag... City People Engag... People Engag... Language United States of America 112 English (US) 112 Cincinnati, OH 42 Ethiopia English (UK) Columbus OH **Total: 112** 3 Middletown, OH 3 Mason, OH 3 Dayton, OH Wapakoneta, Ohio Cleveland, OH 2 Is the Engaged User a Fan or Oxford, OH 2 Follower or is this because of Lebanon, OH 2 Sarah Sawmiller? Wapakoneta, OH 2

Tip: Increase Likes, Followers, & Engagement

- ✓ Like & Follow the FB pages of partners
- ✓ Tag people & organizations
- ✓ Watch your notifications and "invite" users
- ✓ Check in
- ✓ Ask questions/Use polls & surveys
- ✓ Create FB events
- ✓ Post videos



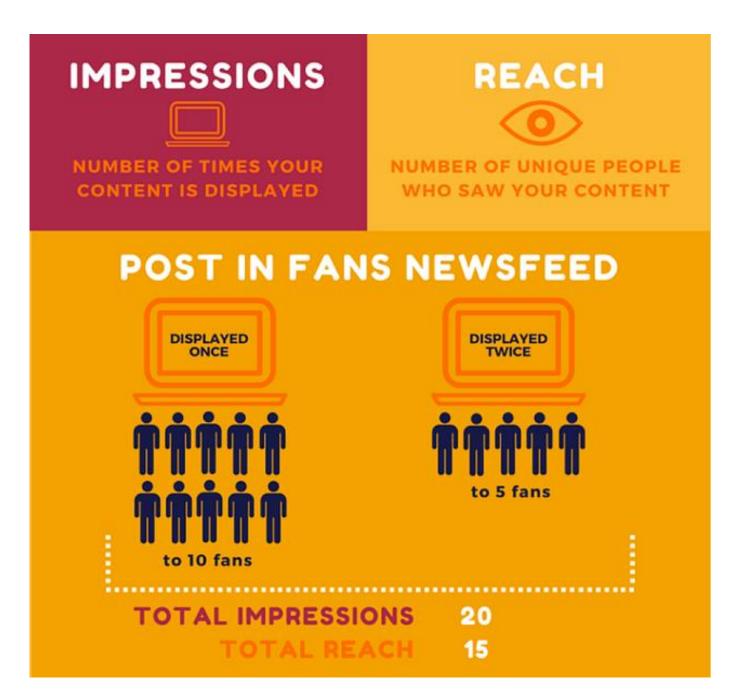
Total Reach:

Number of **people** who <u>received impressions</u> of a <u>Page</u> <u>post</u>; no matter how often he or she saw a piece of content person is counted <u>only once</u>

(Follows your page or just sees your posts)

Impressions:

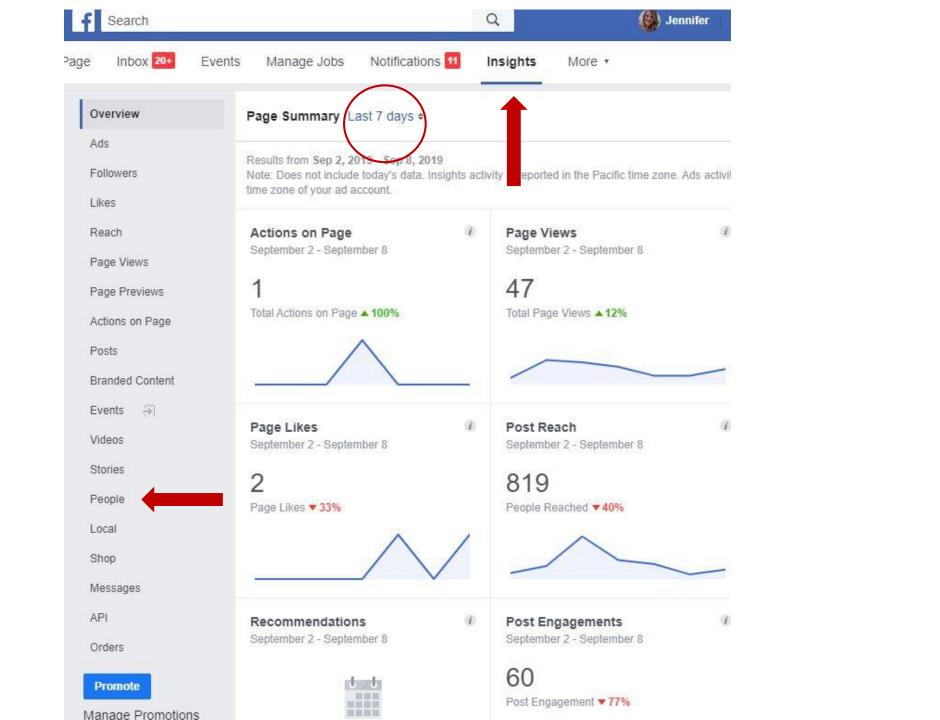
Number of **times** a post from your Page is displayed

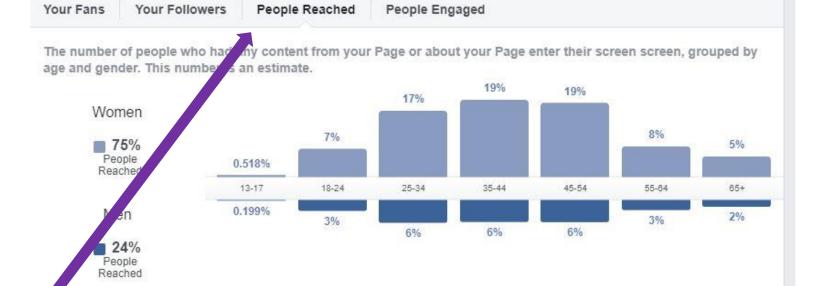


 People may see multiple impressions of the same post.

Example: Person sees your post in their News Feed once and then a second time if their friend shares it.

 Reach might be less than impressions since one person can make multiple impressions.





of people who received Impressions

Country	People Reached	City	People Reached	Language	People Reached
United States of America	2,492	Cincinnati, OH	629	English (US)	2,454
Germany		100	92	English (UK)	33
Puerto Rico	Total: 2,	492	84	Spanish	13
Haiti	1	Mason, OH	73	Romanian	1
Sudan	1	Louisville, KY	The Sarah	Sawmiller Affe	ect?
United Kingdom	1	Hamilton, OH			
Canada	1	Wapakoneta, OH	63	German	1
Ghana	nna 1 Lebanon, O		59	Traditional Chinese (Ta	1
Northern Mariana Islands	1	Columbus, OH	48	Spanish (Spain)	1

Guatemala	1
Ethiopia	1
Argentina	1
Romania	1
Sri Lanka	1
Bosnia & Herzegovina	1
Japan	0
Ukraine	0

Somersworth, NH	38
Friday Harbor, WA	37
Fairfield, OH	37
Coldwater, OH	30
Franklin, OH	22
Logansport, IN	21
Dayton, OH	19
Toledo, OH	18
Saint Marys, OH	18
Princeton, WV	16
Loveland, OH	16
Liberty Township, Butle	16
Maineville, OH	14
Monroe, OH	13
Miamisburg, OH	13
Mount Vernon, WA	11
Marlinton, WV	10
Rochester, NH	10
Kalida, OH	10

The Jen Bierer Affect?



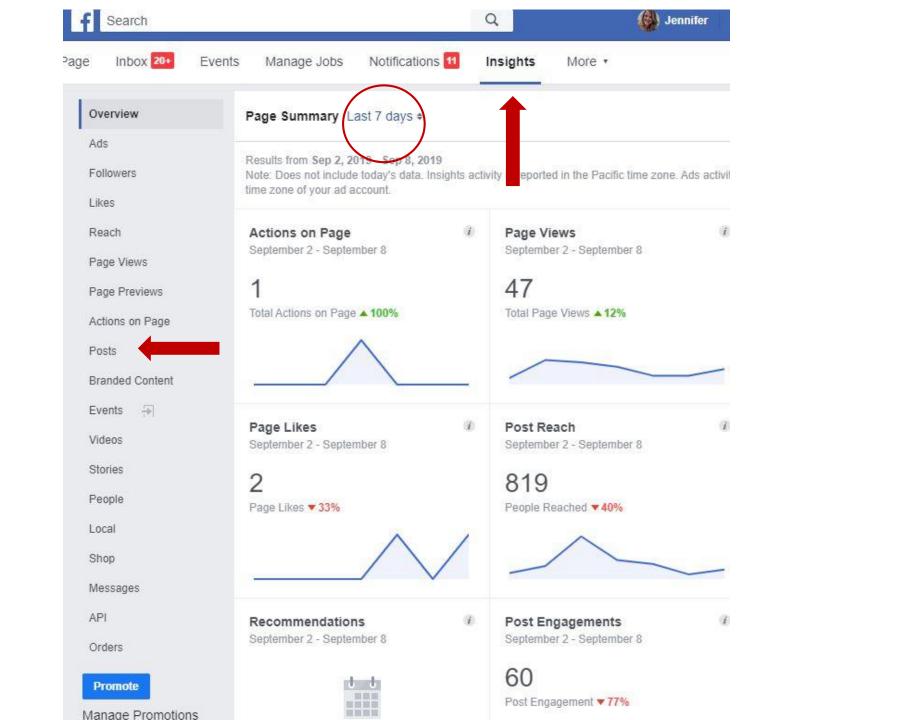
Post Reach

Number of people who have seen your post. Your post counts as reaching someone when it's shown in their News Feed.

 The sum of Post Reach won't equal Total Reach because Pages can reach people through content other than posts.

Example: Person visits a Page after searching for it (Total Reach not Post Reach)

Person sees more than one Page post (Counted in Post Reach for each post they see. Only counted once in Total Reach.)





Published	Post	Type	Targeting	Reach	i .	Enga	gement	Promote
09/08/2019 I:13 PM	Photos from PreventionFirst's post	6	0	84	ı	2	1	Boost Post
09/06/2019 :30 AM	Registration Closes Today @ Noon! https://events.eventzilla.net/e/2019-	<u>_</u>	0	153		1 2	1	Boost Post
09/05/2019 2:00 PM	Hurry! Registration closes tomorrow at noon!	Б	0	51	1	0 3	-	Boost Post
09/05/2019 0:17 AM	5 Things Parents Need to Know About Back to School & Mental	S	0	78	1	2	1	Boost Post
09/05/2019 00 AM	Today @ 11:30 am! "How To Build a Youth Coalition Step-By-Step"	Б	0	105		2		Boost Post
09/04/2019 :30 PM	We are looking for West Side residents who would like to start a		0	281		8 7		Boost Post
09/04/2019 :00 AM	Grant Writing for the Grantaphobic! September 26th - Register Today!	S	0	67	1	0	Ţ	Boost Post
09/03/2019 :00 PM	Need to register to vote? Grab your driver's license and visit	<u>_</u>	0	80		0	1	Boost Post
09/03/2019 :05 PM	During Quarter 4 (April 1, 2019 to June 30, 2019) PreventionFIRST!	Б	0	122		1 4		Boost Post
9/01/2019 :30 AM	LANCE TO	<u>_</u>	0	138		0 2	1	Boost Post
8/31/2019 :00 AM	Are you a registered voter? Need an absentee ballot? Download an	6	0	175		2 4		Boost Post
8/30/2019	On 8/28/19, for the first time in 37 years, United States Surgeon	8	0	754		69 23	1	Boost Post



	U	<u> </u>		-
Post Message	Туре	Posted	Lifetime Post Total Reach	Lifetime Post Total Impressions
			nter their screen. Posts include	red a person's screen. Posts include sta
A valuable link to pass along. This site from the Ohio Department of Mental Health and Addiction Services will give you a complete listing of all certified addiction and mental health programs in the Buckeye State: https://mha.ohio.gov/	Link	3/27/19 12:25 PM	534	754
https://www.wlwt.com/article/toothpicks-infused- with-nicotine-are-making-parents-school-leaders- nervous/26559761?fbclid=IwAR2Nh5eviGiLl5mvUxdGFi pUX_THVO9j_kq2ic1_GGpsXTIrTRpGmypgoRk	Link	3/5/19 3:00 PM	359	475
Congrats to Sarah Sawmiller, a member of our PF! team! Today was her first class at The Community Leaders Institute.	Photo	2/22/19 11:00 AM	222	304
taylor high school presenting pHARMING Effects	Video	2/22/19 5:57 AM	643	917
Here's a guideline for low-risk drinking: Drink no more than one drink per hour- your liver can only processes about one standard drink per hour. Don't know what a stand drink is? Find out here: https://www.niaaa.nih.gov/alcohol-health/overview-alcohol-consumption/what-standard-drink	Link	1/25/19 1:00 PM	255	446
Registration Now Open! Coaches, Kids & Chemicals February 22, 2019 Free event for coaches, 2 athletes, athletic directors,	Photo	1/25/19 4:33 AM	544	869
Check it out! Still curious about the JUUL craze?? Lauren Bartoszek from ASAP Norwood was featured in the Miami University College of Education, Health, and Society (EHS) Podcast REFRAME talking all about electronic cigarettes and JUUL!	Link	1/18/19 9:34 AM	539	745
7			25790	36486

Lifetime Post Reach

The number of people who had your Page's post enter their screen. Posts include statuses, photos, links, videos and more. (Unique Users)

Lifetime Impressions

The number of times your Page's post entered a person's screen. Posts include statuses, photos, links, videos and more. (Total Count)

Metrics (1 day, 7 days, 28 days, Lifetime)





Types of FB posts:

- 1. Daily
- 2. Promotional
- 3. Real Time



Daily Posts (Scheduled)

- Vary in topic
- Vary in type (photo, infographic, video, link to non-PF! content
- Planned out quarterly (by center/topic)
- JB schedules these posts ahead of time
- Submit word doc & Save Images
- Dead line

PF! Goal:

One FB post Daily (M-F)

Example of	Example of Daily Post				
Nov 12	Prevention 101 knowledge drop of the day: Research-based programs can prevent an onset of a disorder. The term "research-based" means that these programs have been rationally designed based on current scientific evidence, rigorously tested, and shown to produce positive results.	Prevention_101.jpg			



PF! Facebook Posts Daily Posts Q2/FY20

* Template Available

Center	Center for Prevention Science				
Date	Content (including hyperlink when applicable)	Notes			
10/1					
10/8					
10/15					
10/22					
10/29					
11/5					
11/12					
11/19					
11/26					
12/10					
12/17					



Promotional Posts (Scheduled)

- Part of marketing plans/promote partner efforts (events, campaigns, trainings)
- JB schedules these posts ahead of time
- Submit <u>5 business days prior</u> to 1st post to post
- Submit word doc & Save Images
- Key Information to include (when applicable)
 - Who (organization PF! or Partner Agency etc)
 - What (Name of event/program/etc)
 - When (Date & Time)
 - Where (Location/Address)
 - Hyperlink Logo/Photo
 - Flyer or other applicable marketing materials

Example of	Example of Promotional Posts				
3/9/19	"Get Set Before You Bet" The Mission: Meant to provide education and to grow awareness of how to keep gambling fun for those who gamble and how to get help for those who need it.	— IF YOU GAMBLE — GET SET BEFORE YOU BET			
	PLAY a GAME to learn how to be a responsible gambler!	https://www.beforeyoubet.org/the- game/			
	Are you concerned about substance abuse? Join us to learn more about the important role the faith community can play in prevention!				
3/15/19	Building Prevention with Faith – Free one-day event April 9, 2019 @ New Jerusalem Baptist Church	Use event jpeg			
	For more information & registration visit: <u>prevention-first.org</u>				
10/31/18	Support Prevention efforts by attending First Annual HOPE for Cincinnati Coalition fundraising Gala on December 8, 2018.	Gala Eventbrite Registration Link https://hopeholidaygala.eventbrite.com			



* Template Available

Social Media Marketing Plan

Directions: Copy content from this document directly into your social media platform (Facebook/Twitter/Linked In)

Tip: Use Facebook's scheduling tool to pre-schedule all your posts at one time!

Buildin	g Prevention with Faith Event	Date: 4/9/19
Date	Content	
3/22	Are you concerned about substance abuse? Join us to learn Building Prevention with Faith – Free one-day event April 9, 2019 @ New Jerusalem Baptist Church For more information & registration visit: prevention-first.org	more about the important role the faith community can play in prevention!
3/26	If you are passionate about preventing substance misuse an you are invited to attend: Building Prevention with Faith – Free one-day event April 9, 2019 @ New Jerusalem Baptist Church For more information & registration visit: prevention-first.org	d recognize the important role the faith community can have in prevention,
3/29	Calling all clergy, religious youth workers, denominational staministerial volunteers. You can make a difference by learning Building Prevention with Faith April 9, 2019 @ New Jerusalem Baptist Church For more information & registration visit: prevention-first.org	

Real Time Posts

- Tells the PF! Story
- Submit to J.Bierer via text message (513-707-2926) or PF! email
- Provide post content
- Include photo whenever possible (1-2 photos you choose the best)
- Identify persons in photos

Example of text:

Today our Evaluation Manager, Sarah Sawmiller, presented the 2018 PF! Student Drug Use Survey regional findings to partners at Interact for Health. (text included a picture of Sarah presenting)



PreventionFirst

Published by Jennifer Gerdeman Bierer [?] - October 17 at 1:00 PM - 🔇

This week PFI staff Angela Cowart and Cathy Born have been delivering tokens of our appreciation and thanking our prevention champions for their support.

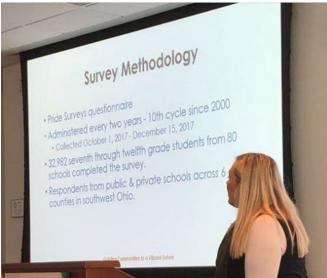




PreventionFirst is at Interact for Health.

Published by Jennifer Gerdeman Bierer [?] - October 24 at 4:45 PM - Cincinnati

Today our Evaluation Manager, Sarah Sawmiller, presented the 2018 PF! Student Drug Use Survey regional findings to partners at Interact for Health.

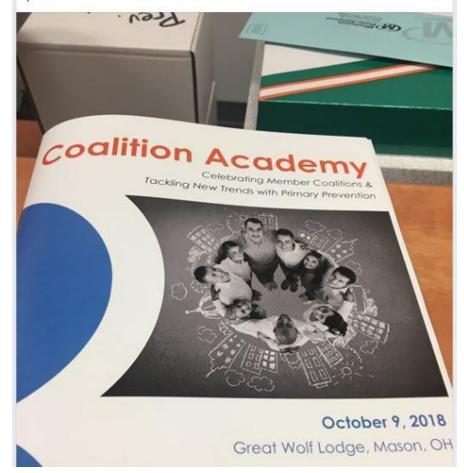




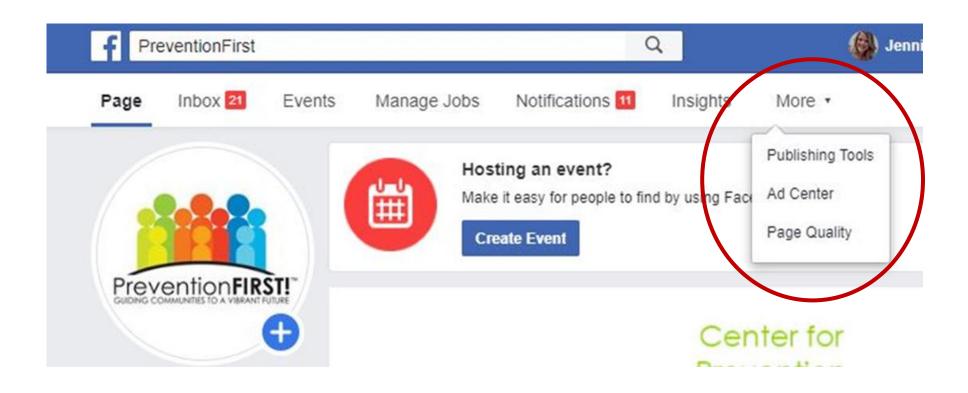


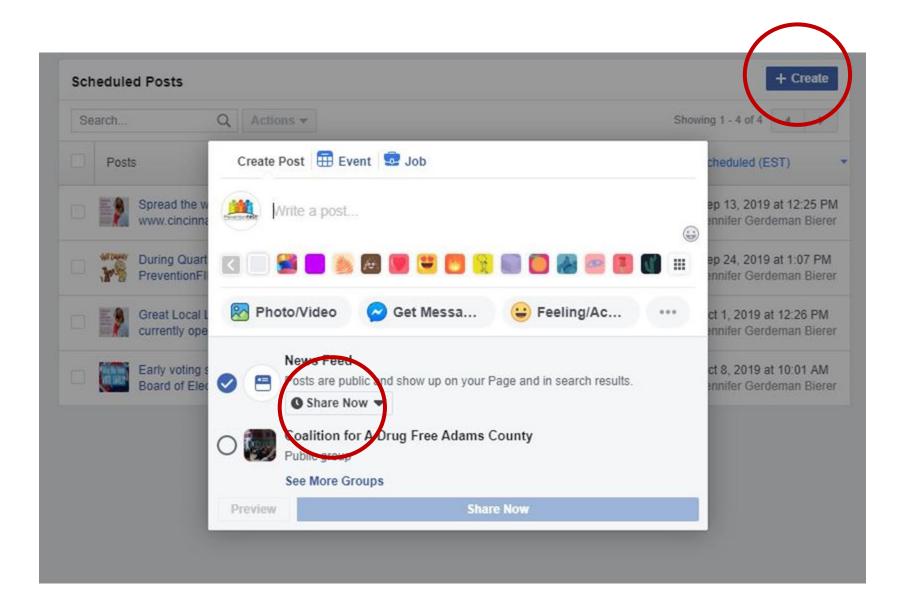
Published by Jennifer Gerdeman Bierer [?] - October 3 - 3

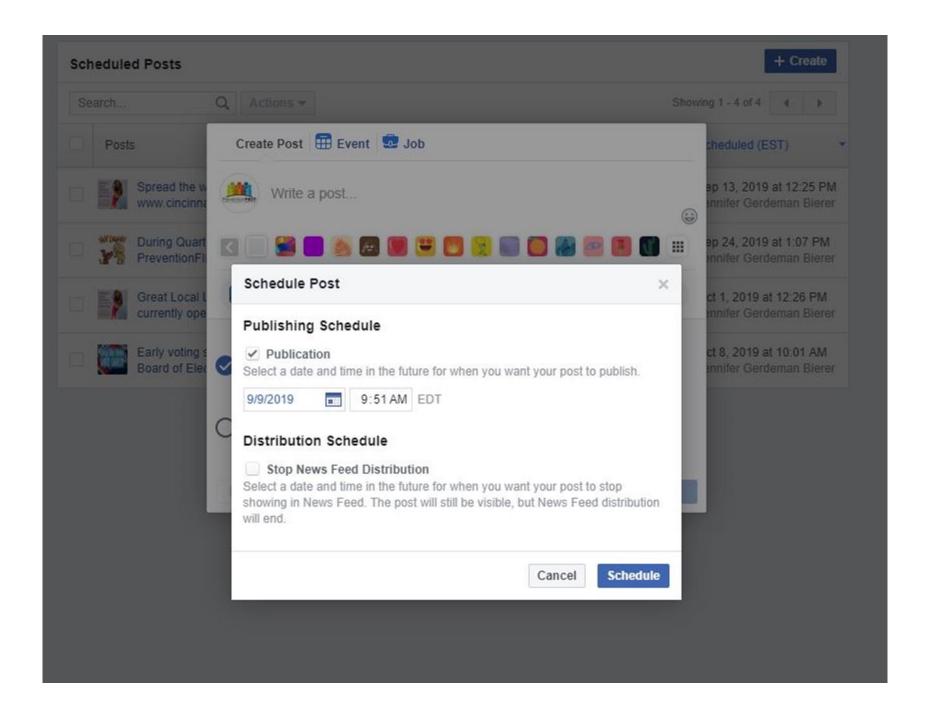
Our programs for Coalition Academy have arrived at PFI's office! Join us on 10/9 all day at Great Wolf Lodge in Mason for this one day behavioral health prevention conference.

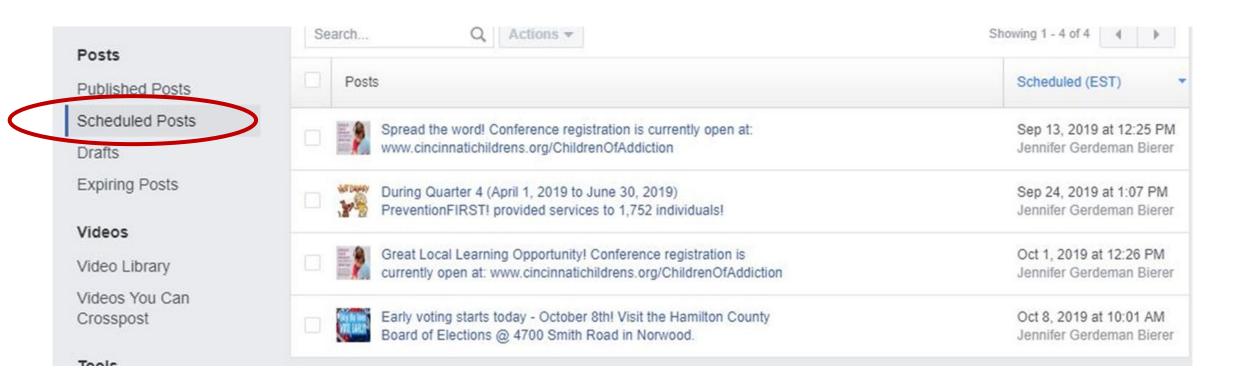


Scheduling



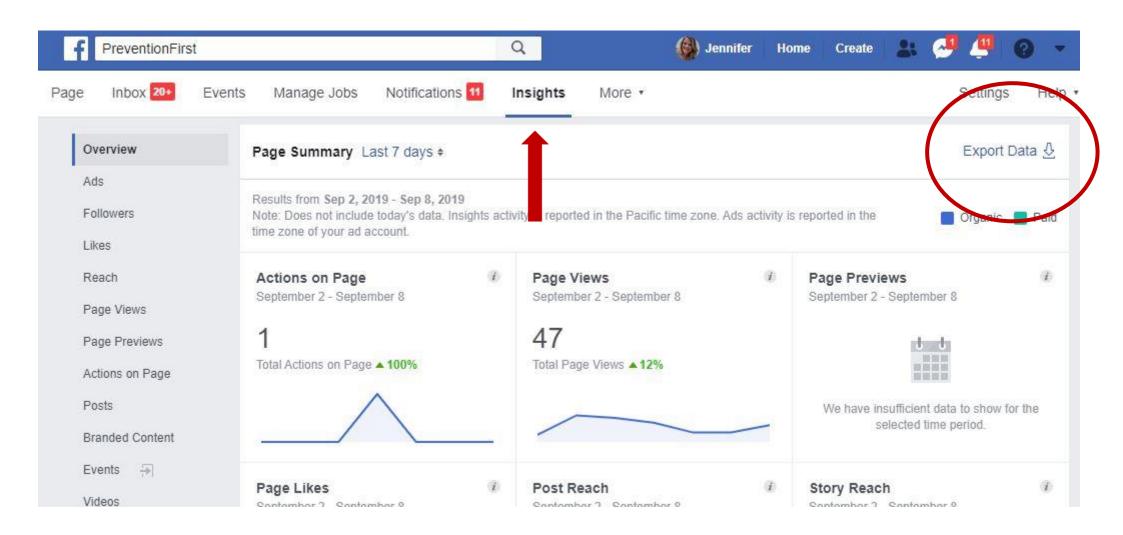








H Metrics



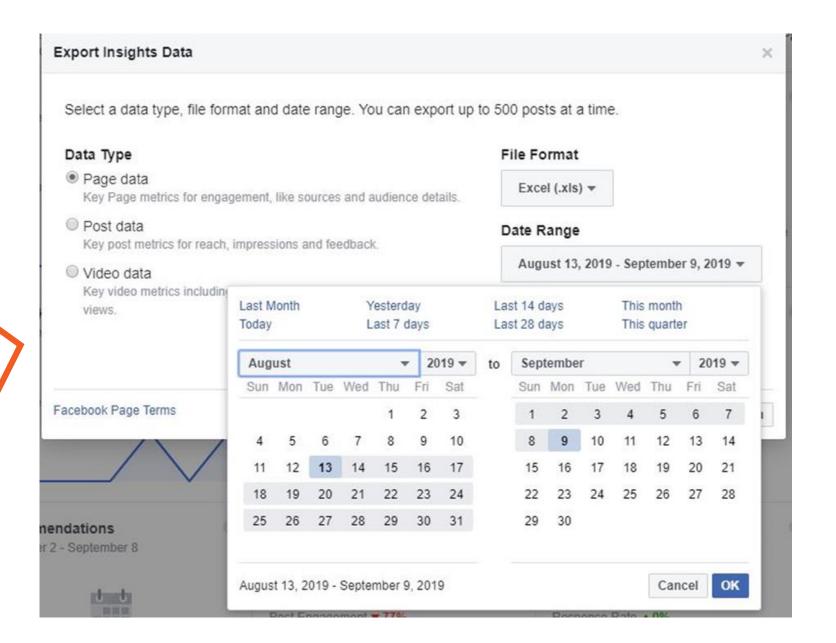
PF! Metrics

Page Data

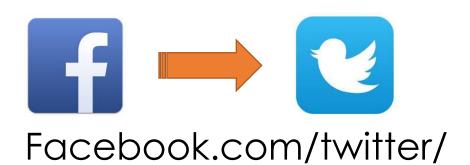
Engaged Total Reach

Post Data

Impressions # of posts

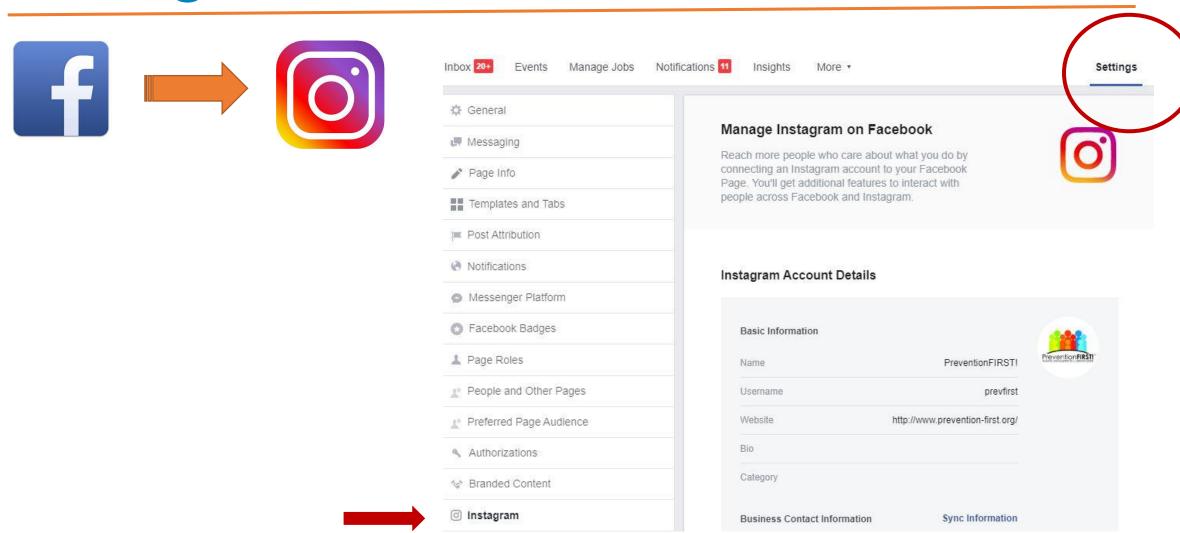


Linking Social Media Platforms





Linking Social Media Platforms



Linking Social Media Platforms





Determining Target Audience

Due EOB: Monday, July 9

Your Initials: _____

Target Audience Worksheet by Center

С	enter/Role:					
	Product/Service/Event/Message	Target Audience (specific)	Reached	Somewhat Reached	Not Reached	Unsure
				2		
				-) - :	*	

* Template Available



Example

1"

Center for Prevention	Action						
Product/Service/Event/Message	Target Audience (specific)	Reached	Somewhat Reached	Not Reached	Unsure		
	Parents of kids 0-18	×	10	1.5			
	Organizations/Professionals who serve/influence parents/caregivers						
	Pediatricians		x				
	Day care providers			x			
Parents' Guide (English)	Foster care providers			I	х		
	Mental health providers		x	2 5 5			
	Treatment providers			x			
	School nurses/counselors	×					

Identifying Marketing Tools

Marketing tools = materials used to promote:

- Products
- Campaigns/Messages
- Events/Trainings
- Services
- Successes/Stories

How do you choose?

Audience, Capacity, Budget, Partners







Staff Person: N. <u>Schiesler</u>	
Event: Building Prevention with Faith Training	Date: April 9

	<u>PreventionFIRST!</u> – Pre event	х	Mailing		Day of Event
Х	PF! Newsletter Article		OP Ed/Letter Editor	Х	Event Program
Х	PF! Social Media Content	х	Media Advisory	х	Press Release
Χ	Single Page Flyer		Pitch story to media		Press Packet
Х	4 Page Brochure	10	External Partners – Pre Event		Press Conference
X	Constant Contact email	х	Newsletter content Bulletin/Church Presentation	Х	Day of Social Media
	Revisions to an existing brochure/flyer	х	Sample Social Media Content	х	Day of Photos
Х	Paid Advertising	х	Add to website/calendars		
Х	Add to website scroll	(4)			Post Event
Х	Website: add/revise content	8:		Х	PF! Newsletter Re-Cap
	Email tagline	188			42



Identifying Marketing Strategies

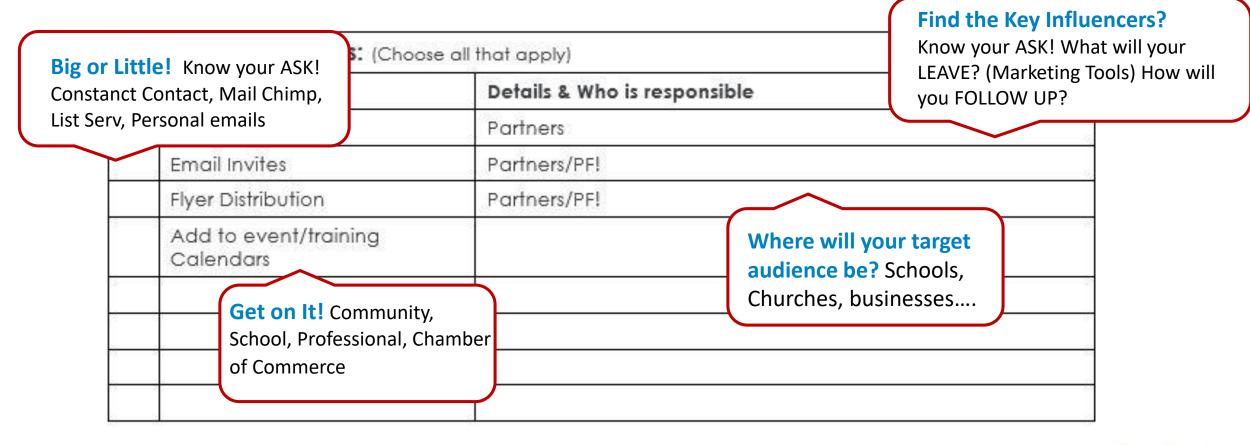
Marketing Strategies = How will you use Marketing Tools?

How do you choose?

- Who Influences your target audience?
- Which partners know the influencers?
- Where will your target audience be?
- Where will your target audience be looking?



Marketing Plan - Strategies



* Template Available

Create.

Up Date Regularly.

Part of Agenda.

Who Needs Help?

Review Post Event.

Discuss Challenges.

Celebrate Successes.

Save for Next Time.

Approved By: _

TASK	DEADLINES	FINAL DATES	DONE	WHO?
7				
	G	9		
,		*		
Add as needed				

Date:

Marketing Time Line



MARKETING STRATEGY		ACTION	
PF! Newsletter Article	Announcement included in February and March newsletters (
Sample Church Bulletin Insert	Created and Disseminated to Planning Committee		
Powerpoint Slide for Church Monitor	Created and Disseminated to Planning Committee		
Social Media Content & Images	Social media FB posts created and scheduled to PF!	Post #1 – 428 Reach Post #2 – 115 Reach Post #3 – 136 Reach Post #4 – 62 Reach	
Facebook Event Page	Posted Week of 3/25. Reach = 875; Shared with Partners – Archdiocese of Cincinnati accepted as a co-host		
PF! Website Banner/Update content	Home Page Banner and Page Event Created – All literature points to www.prevention-first.org		
On-line Calendars	Included on the PF! On-line Calendar		
Direct Mailing	200 letters signed by PFI and HCMHRSB to Churches in Hamilton County – 3/11/19; Included Agenda and Paper Registration		
4 Page Marketing Piece	Created and shared electronically with Host Committee, Speakers, Planning Committee, Hamilton County Heroin Coalition, African American Engagement Workgroup,		
One page flyer	Created from PFI template	Copies shared hard copy and via email Several churches sent hard copy in the mail; Rev. Jones shared with Black Minister's Conference	
Radio Interviews	Planning Committee Member did a 12 minute interview with the Rev. Hilton Show on 3/31 at 4:30pm.		
Constant Contact	Sent 3/27/19	Constant Contact can track open click rates; Sent to Sending to: CPA (607); Board (20); Elected (12); Faith (44); General Interest (386); Coalition Leaders (27)	

Marketing – Final Report

Share will ALL partners.

Grant Reporting.

Funding Opportunities

* Example & Template Available





Questions?

Jennifer Bierer

Manager, Communications

jbierer@prevention-first.org